



College of Engineering, Science & Technology

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School of Electrical & Electronics Engineering

EEE609sem – Engineering Technology Studies

Final Examination: Semester 2, 2018

## QUESTION PAPER

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This examination constitutes 50% of total assessment of this unit and students must score 40/100 in this examination in order to pass this unit.

### INSTRUCTIONS

1. Time Allowed: **3 HOURS** with additional **10 MINUTES** reading time.
2. **All** answers are to be written in the **Answer Booklet** provided.
3. Write your **ID Number** on **ALL** pages of your Answer Booklet and any extra sheets that you use.
4. This is a **closed book examination**. You are not permitted to access any books, notes or other forms of written or electronic materials.
5. Attach the **extra sheets** securely at appropriate place before handing-in the Answer Booklet to the supervisor.

SECTIONS	QUESTIONS	MARKS
Section A: Definitions	10 Questions. All compulsory	30
Section B: Short answers	8 Questions. All compulsory	40
Section C: Essay questions	2 Questions. All compulsory	30
<b>TOTAL/WEIGHT</b>		<b>100/50%</b>

**SECTION A****DEFINITIONS****30 Marks**

There are ten questions in this section and all are compulsory. Each question is worth three marks.

Define the following terms using examples.

1. Workplace conflict
2. Interpersonal conflict
3. Strategic goals
4. Tactical plans
5. Internal forces
6. Organisational termination
7. Planned change
8. Organizational structure
9. Chain of command
10. Recruitment

**SECTION B****SHORT ANSWER QUESTIONS****40 Marks**

There are eight questions in this section and all are compulsory. Each question is worth five marks.

1. Identify major forces for change and innovation .
2. All innovation imply changes but not all change is innovation, distinguish between change and innovation.
3. List four techniques for change implementation.
4. Explain key assumptions underlying human resource management.
5. Describe key aspects of selection establishing the employment relationship.
6. What are two types of reinforcement theory.
7. Explain why conflicts and changes are bound to occur in an organization.
8. What are the four major activities of management by objectives (MBO).

**SECTION C****ESSAY QUESTIONS****30 Marks**

There are two essay questions in this section. Both are compulsory to answer. Each question is worth fifteen marks.

**Question one**

Discuss the four functions of management.

- Planning
- Organizing
- Leading
- Controlling

**Question two**

Although there are difficulties that apply to all areas of business, each business area has its own issues and concerns.

Analyse the challenges faced by management on daily basis in an organization.

The End